

Warranty and Guarantee

The period of limitation for statutory warranty claims is 2 years.

All deliveries are insured against transport damage. Therefore we ask you to check the completeness and integrity of the delivered goods upon receipt of order.

If damage to the package is apparent upon receipt of order, you have the right to refuse the acceptance of the goods. Please ask the carrier for a written confirmation when the package or the goods are damaged.

If one of the products you receive is wrong, please do not hesitate to contact our customer service team. You can contact us by e-mail or fax at:

e-mail: info@contactsuniverse.co.uk

fax: +49 (0) 7274 7076-76